

Forgot Password

- 1. Navigate to https://partnerpass.krogerapps.com/
- 2. Enter your **Email Address** (A).
- 3. Click **Next** (B).



4. Click Forgot Password? (C).



5. On your device, click **Yes, it's me**.



- 6. On the Partner Pass screen, enter the **answer to your security question** (D).
- 7. Click Verify (E).



8. Following the on-screen password requirements, enter your password (F), re-enter your password (G), and click Reset Password (H).

	Partner Pass Kroger Companies
Re	eset your password
Password	d requirements:
 At leas A lowe An upp A num A syml No par Does n Does n Your p passwo At leas chang 	tt 12 characters tracse letter percase letter ber tot tot fyour username tot include your first name tot include your first name assword cannot be any of your last 4 ords tt 12 hour(s) must have elapsed since you la ed your password word
Re-enter p	password
Sign r	©
	Reset Password
Back to si	an in

9. You are now logged into Partner Pass.